Annie Muscat

research-driven content strategist

Education

Google UX Design Certificate Completed February 2025

Seattle University

M.F.A. Arts Leadership

Fordham University

B.A. Communications & Media Studies; Art History; minor in Spanish

Skills

Content Strategy	GA4
Market Research	Semrush
Project Management	WordPress
Leadership	HubSpot
SEO	Asana
Copywriting/editing	Figma

Leadership

MFA Capstone Researcher // 2024 Led a qualitative study and peer reviews.

Orientation Leader // 2019
Co-led tours and mentored students.

Arts Editor, Fordham's "the paper" // 2018-2019

Delegated articles, edited content, designed page layouts for optimal reading.

Volunteer Work

Crisis Counselor – The Trevor Project Document Translator – New Sanctuary Coalition

Vice President – Fordham Art History Society

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anniemuscat.com/portfolio

Experience

Director of Digital Experience – Alluvit Media Nov 2020 - Present

- Conceptualize, plan, and execute multi-channel B2B/B2C marketing strategies tailored to user personas and customer journeys.
- Achieved a 34% YoY increase in organic traffic and 65% uplift in conversions for a key client through data-driven content strategies.
- Lead cross-functional teams to deliver content aligned with brand voice, strategic objectives, and evolving customer needs.
- Spearhead website optimization efforts for five clients, leveraging A/B testing, data analytics, and customer insights to improve engagement.

Freelance Copywriter – Various

2021-Present

- Collaborates with technology, SaaS, B2B, finance, and cultural organizations to develop persuasive marketing content.
- Tests and refines messaging strategies based on performance data and customer feedback.

Digital Marketing Intern – Guggenheim Museum Spring 2020

- Analyzed visitor reviews and monitored digital engagement metrics to provide actionable insights for optimization.
- Researched concurrent exhibitions and identified strategic crosspromotional opportunities to boost audience engagement.
- Collaborated with teams to develop targeted marketing campaigns.

Communications Intern – PEN America

Fall 2019

- Researched and curated global news for a daily newsletter distributed to thousands of subscribers.
- Drafted high-impact promotional copy for news and events across web and social media channels.

Curatorial Research Intern - Whitney Museum

Fall 2018

 Conducted research for current and upcoming exhibitions, presenting findings to curators